



*4550 Old Meadville Road
Union City, PA 16438
PH: 814.796.4515*

RGS PRODUCTS, INC.

Limited Warranty

RGS PRODUCTS, Inc. (RGS) warrants to Consumer that when subject to normal and proper use, its Railing System (the "Product") will be free from manufacturing defects for Ten (10) years from the date of installation.

RGS PRODUCTS, Inc. obligation under this Limited Warranty is limited as follows:

- (i) RGS will, at its option, replace any railing system components or refund the a prorated amount paid by the original consumer for any railing system components RGS determines are defective under the terms of this Limited Warranty; (ii) RGS will not be responsible for or reimburse labor costs or other costs pertaining to removal, replacement or installation of either the original or replacement of the product, unless RGS installs the original product. (iii) RGS will have no warranty obligation or liability for any damage to persons or property caused by failure or defects in any product.
- (ii) RGS's five (5) year finish warranty is subject to the following conditions:
It is understood that fading or color changes may not be uniform if surfaces are not equally exposed to the sun and the elements. (ii) The coating will not peel, crack, chalk, fade, flake or blister in accordance to AAMA 2604. (ii) This warranty will not extend to, nor cover damage to the coating during the installation process or caused by improper storage. (iii) Anodize and Mill finish are not covered by RGS with any warranty.
- (iii) IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, WITH RESPECT TO THE PRODUCT. THE WARRANTY IS EXTENDED ONLY TO THE CONSUMER AND THE END USER AND MAY NOT BE ASSIGNED OR TRANSFERRED. THE LIABILITY OF THE WARRANTY IS DISCOUNTED BY 20% OF THE ORIGINAL SELL PRICE EACH YEAR.

- (iv) No warranty will be applicable to failure, which results from act of God, Misuses, abuse, neglect, improper installation, foreign object impact, accidental or intentional damage, alterations, surface deterioration due to air pollution, seacoast environment, airborne stains, mold or mildew, harmful or corrosive chemicals, including harmful cleaning compounds, normal wear and tear, weathering, defects or damage to the wall or substrate on which the Product is installed, damage caused to the Product by movement of the substrate the product is attached/installed to.
- (v) Any claims under the warranty must be made to RGS in writing within Sixty (60) days after the consumer becomes aware of the claim. RGS must be given a reasonable opportunity to inspect subject material of complaint.
- (vi) Regular annual cleanings must be performed by the Owner, and documentation of such cleanings notarized & submitted to RGS. Annual cleaning must include washing with 100% soft cotton cloth, mild soap and clean water. The washing should be performed with the cloth rubbed in a circular motion. All residual soap must be removed with clean water, and organic or inorganic solvent must not be used as they could soften the coating. No water jet sprayers (pressure washers) should be used, the higher pressure could affect the surface of the coating.